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UPDATES for Indy Health Insurance Company Network Pharmacies

Effective 3/23/2021, Indy Health Insurance Company entered into a mutual termination with CMS (Centers for Medicare and Medicaid). As part of this termination process, members have been retroactively enrolled into Medicare's Part D LI-NET program administered by Humana (LI-NET) with an effective date of 3/1/2021. **Effective immediately**, members will obtain prescriptions **through LI-NET instead of Indy Health**.

What do I need to know to help my patients who need prescriptions?

- Members who need prescriptions can have those prescriptions filled through LI-NET
 - Member information will be updated in the CMS database pharmacies use to reflect they are now with LI-NET
- Members should do the following:
 - Watch for more information about their temporary drug coverage from Medicare's LI-NET Program. LI-NET will contact the member with information about this temporary drug coverage, including benefits and costs. They can also call LI-NET at 1-800-783-1307.
 - Members can choose and join a new Medicare drug plan any time between now and July 31, 2021. Their new coverage can start as early as the month after they elect a new plan (Members can choose now for an April 1st, 2021 effective date). They can call 1-800-MEDICARE (1-800-633-4227) or visit Medicare.gov to choose a new plan. TTY users can call 1-877-486-2048.
 - If members paid out-of-pocket for medications from March 1 to March 24, please rebill the prescription to LI-NET and refund the member the difference in what they paid.
 - If the pharmacy is unable to rebill the prescription to LI-NET, the member can ask for reimbursement through LI-NET. Patients should complete, print and mail the Direct Member Reimbursement (DMR) Form located at Humana.com/LINET. Patients can find this form at the bottom of the page under "Resources for beneficiaries".
- Both Indy Health Insurance Company and CMS will provide member notification about the contract terminating and the members' ability to select a new plan

Have questions?

Pharmacies can call LI-NET at 1-800-783-1307 with any questions.