

Call Script:

Hello, this is an important call to let you know that Indy Health stopped offering their Medicare Part D drug coverage as of Tuesday, March 23, 2021. This means your drug coverage through Indy Health ended on March 23.

To make sure your Medicare drug coverage continues uninterrupted, you've temporarily been enrolled in Medicare's Part D LI-NET program, administered by Humana. This program is also called LI-NET. Your coverage in LI-NET has already started, effective March 1, 2021.

- You should be getting more information about your temporary drug coverage soon from LI-NET. You can also call LI-NET at 1-800-783-1307.
- You can choose and join a new Medicare prescription drug plan any time between now and July 31, 2021. Call 1-800-MEDICARE or visit Medicare.gov to choose a new plan. TTY users can call 1-877-486-2048.
- If you paid out-of-pocket for medications from March 1 to March 24, please have your pharmacy rebill the prescription to LI-NET. Alternatively, you can ask for reimbursement directly through LI-NET. You can complete, print and mail the Direct Member Reimbursement (DMR) Form located at [Humana.com/LINET](https://www.humana.com/LINET). You can find this form at the bottom of the page under "Resources for beneficiaries."
- Unless you join a new Medicare drug plan right away, you'll get a letter in the next few weeks letting you know your options for Medicare Part D drug coverage going forward.